

Recommendation: **Miloš Vojvodić**

To whom it may concern

Dear Sir/Madam,

I am pleased to write this letter of recommendation for Ivana Micić .

It was my pleasure to work with Ivana for more than five years following her carrier from express banker to branch manager in Credit Agricole Srbija. Based on experience from that period I would like to point out just some of his qualities which I see as very important.

First of all, Ivana is a manager very dedicated and **focused on people development**. Her focus on team members' development is constant and strong, she is very dedicated to her team and she finds different approach for each team member in efforts to motivate them and to develop their knowledge and skills.

Second, it is important to point out that Ivana is very **innovative and creative**, that she always had great proposals for process and product improvement which have been based on constant market follow up and researches both on local and global level..

Third, Ivana showed good capacity for **influential relations building**, through which he managed to open many doors for sales teams in local market.

Based on my experience in cooperation with Ivana, I am sure that you will find her as very reliable and responsible associate I recommend her without any hesitation for your team.

Sincerely,

Miloš Vojvodić

Head of Segment Marketing and CRM

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